

August 17, 2020

Greetings All!

I know most of you are used to our temporary restrictions during Colorado's reopening phase, I just wanted to thank everyone for cooperating and not taking out the annoyances and frustrations on me! My priority right now is to safely keep my business running and open, and if these restrictions are part what is necessary for that, I'll gladly comply, because I know the alternative a shut down, and I was not a fan of that. From what I've been told, I do not see the state changing or altering requirements for personal services like Major Laser Removal for at least a few more months. So, in case it has been a while since you've made a visit, here are the highlights:

- 1) I am allowed only one client in the building at a time. (No additional guests, unless a minor is the one receiving treatment, then one guardian can accompany that minor)
- 2) Face coverings / masks are required for entry.
- 3) The lobby is closed, and the front door is locked. Please wait outside or in your car until I am free to let you in. When you arrive, please text 719.645.2737 so that I can let you in.
- 4) Once inside, the restrooms are still open and can be utilized for hand washing. Hand sanitizer gel is available in my suite.

Also, I am aware that safety is a concern, so I wanted to reiterate that I am committed to keeping our services as safe as possible. In addition to the above precautions, here are some additional considerations:

- 1) My promise is to wear a mask whenever I am in the building.
- 2) I also take serious precautions and limit when I'm out and about to reduce my exposure and thus yours.
- 3) In addition to normal, frequent cleaning, I sanitize high contact areas after every visit.
- 4) Also, a reminder that our treatments are all non-invasive and FDA approved and do require less contact than some other salon-based services, so some safety is inherent.
- 5) Contactless payment is always a possibility, no signatures are required on the shared device. This does not mean that I no longer accept cash, cash is still ok here!
- 6) I have equipped the room with an additional air filtration system that cycles the room air 5 times per hour.
- 7) In the last four years, I have never taken a sick day from Major Laser Removal. I have been luckily blessed with health. However, this year I will have a higher level of alert for illness and I will close the shop if I have a fever for any reason. I truly dread breaking a commitment to a customer, but the safety and longevity of my business has to be taken into account as we approach flu season. I do ask that if you are sick or contagious, please give me as much notice as possible so that I can find you a time to come back after you are recovered.

Lastly, a personal note. Many of you know that I am a father to two elementary aged boys. Childcare and distance learning are on my plate as well, and as one may expect, it does decrease my flexibility to be in the clinic. Until things get back into a more reliable routine, my hours will still be limited to Monday, Wednesday, Friday AM, and Saturdays. I thank you all for understanding and being flexible with my work life balance as a small business owner.

I wish you all health, safety, and fulfillment! I am thankful every day for each of you.

Regards,

-Justin, owner, Major Laser Removal